

Sivakumar S has an under-graduation degree in mechanical engineering from NIT, Trichy and a PG Diploma in Management from IIM, Bangalore. He is a doctoral Fellow in Production and Operations Management from IIM, Bangalore.

He has a work experience of 14 years with Wipro Technologies including 7 years of international experience in Europe and USA. During his tenure with Wipro he played diverse roles including software delivery, project management, account management, mining sales, media domain competency development, and corporate training.

His consulting experience includes creating an integration solution for IT landscape and revenue management policies for a large M&A deal involving two global information service providers. He also served as process consultant for Re-engineering and IT transformation programs for a large UK bank and a global information services firm. He has also been the lead consultant for several multi-million \$ total outsourcing deals in the IT/BPM space.

He has been recipient of several awards and honours during his academic and professional career. He was the winner of SAP Labs merit scholarship award during his doctoral program at IIM, Bangalore. He was the winner of Director's merit list (DML) award for his academic performance at both doctoral level and post-graduation level at IIM, Bangalore. He was also the winner of Best People Manager award from the Chairman of Wipro Technologies during its inaugural edition. He has also won several delivery excellence awards, best project awards during his career at Wipro. He also received the award for best process change from the president of Wipro for developing a statistical formula for measuring process quality.

His research interests lie in service operations; especially co-production systems, e-business operations and Servitization of businesses. He also works on contracting and sourcing issues in service supply chains from the perspectives of service science, game theory and transaction cost economics.

He is an 'R' evangelist and is passionate about adoption of open source technologies such as R and COIN-OR for management science, data analytics and data visualization.

Journal Publications

B. Mahadevan, **S. Sivakumar**, D. Dineshkumar, K. Ganeshram (2013), "[*Redesigning Midday Meal Logistics for the Akshaya Patra Foundation: OR at Work in Feeding Hungry School Children*](#)", INFORMS Interfaces, Vol.43 (6), pp 530-546